User Manual of mHealth Application

Followup Visits
mHealth system user manual of Followup Visits

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Preface

This user manual provides step-by-step instruction about operational guideline of mHealth System. mHealth System has been developed to increase operational efficiency and improve the quality of healthcare service.

Objective

The objective is to develop clear understanding of mHealth system usage for day-to-day operations. Each section begins with an overview then presents step-by-step details of how to perform a particular task, which will help the users finding information quickly and recall things faster.

Audience

This guide is primarily directed to the Community Health Worker (CHW) and their direct supervising authority. It is also helpful to helpdesk executives or system support personnel. It assumes that the user has a basic working knowledge of Android Mobile Phone operating system and Community based healthcare Program. Experience in similar software is helpful but not required.

How to Use This Guide

For the users approaching mHealth for the first time, this guide is best read linearly. You can have clearer understanding if you spend a few times reading this manual together with operating the mHealth application.

Special Features

Each chapter begins with a summary of features it covers, as in the following example. **Bold** faces are used to distinguish user interface (screen) and button names. *Italics* are used to attract special attention to important terms.

For More Information

The most current update of this guide will be available at the Application Development unit of Friendship Bangladesh. For more information on any topic, please do not hesitate to contact us through email. Best wishes in exploring this guide and mHealth System.
Friendship mHealth System

Chapter objectives

- After studying this chapter, we should be able to:
  - How to access Followup visits
  - How to finish Followup visits service

1. Followup Visits

VHT will provide this (follow-up visit) service to collect information by attending the beneficiary’s home about the treatment received after the date of going to the referral center for VIA test.

1.1 How to access Followup Visits

Access the Followup visits by following the steps below.

Homepage → Health service and registration → Gynecological → Followup visits

2. Start Followup Visits Service

Access followup visits service, select expected outreach number and complete the service following step by step.

Step 1: Date of collecting referral related information.
(The system will display the date of data collection as the date of providing the follow-up visit service.)
**Step 2:** Patient type?

(Look at the prescription and select the type of patient. If the patient type belongs to any of the first, fifth, sixth, seventh option then follow step 3. If belongs second or third option follow step 13. If belongs fourth option then follow step 17. And for option 'Others', follow the last step 19.)

**Step 3:** Did she get the transport cost for treatment of Cervical Cancer to another facility?

**Step 4:** Did the patient visit referral facility?

If chosen 'Yes' then follow step-5, otherwise step-6.

**Step 5:** Where did the patient go?

(Follow step-8)

**Step 6:** Reasons for hospital visit refusal?
Step 7: Followup date for ensuring the patient to attend referral center. (Follow step-19.)

Step 8: What was the diagnosis?

(If 'Cancer' is diagnosed then follow step-9, else step-19.)

Step 9: Set the date when was she diagnosed?

Step 10: Has her treatment been started?

If chosen 'Yes' then follow step-11, otherwise step-19
**Step 11:** Set the date when did the treatment start?

<table>
<thead>
<tr>
<th>When did the treatment start?</th>
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<td>Dec</td>
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**Step 12:** What treatment did she receive?

(Proceed to step-19)

**Step 13:** Did she developed any unexpected complication/side effects, after coming back to home?

(If chosen ‘Yes’ then follow step-14, otherwise step-18.)

**Step 14:** What was the late complication of the treatment received?
Step 15: Where did she go for treating complication?

Where did she go for treating complication?
- Public Health Centers
- Private Health Centers
- NGO clinic
- None

Step 16: What treatment did she get for such unexpected complication?

What treatment did she get for such unexpected complication?
- No treatment needed
- Antibiotics
- Antifungal treatment
- Other

(Follow step-18)

Step 17: Referral date for visiting VIA center who didn’t receive any treatment

Referral date for visiting VIA center who didn’t receive any treatment.

Dec 29 2022

(Follow step-19)

Step 18: A date three months later will automatically appear for follow-up.

Confirming next follow-up date

Mar 29 2023
**Step 19:** Tap on **Send** button to send information to server.

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